

GUIDELINES FOR SERVICE AUTHORIZATION and PROVIDER BILLING DOCUMENTATION



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Service Name	Unit	Service Description	Instructions for Authorizing Services	Provider Documentation	Conflicts
New Array of Employment Services (ES) available July 1, 2020	See individual services below	New array of Employment Services (ES) includes: Discovery (3 milestones) Assessment Discovery (3 milestones) Profile Job Development (hourly) Pollow Along Supports (hourly) Congoing Job Supports (monthly payment) Co-worker Employment Supports (monthly payment) Customized Self-Employment (1 milestone) Other requirements Ongoing Job Supports include personal care (PC), behavioral supports (BS) and delegated nursing but may not comprise the entirety of the service. ES do NOT include volunteering, apprenticeships or internships unless it is part of the discovery process and time limited. ES do NOT include payment for supervision, training, supports and adaptations typically available to other workers.	See individual services below	See individual services below	Employment Services are not available at the same time as the direct provision of Career Exploration, Community Development Services, Day Habilitation, Medical Day Care, Nurse Consultation, Personal Supports, Respite Care Services, or Transportation (except during follow along supports) services.



MEANINGFUL DAY SERVICES						
Service Name Unit	Service Description	Instructions for Authorizing Services	Provider Documentation	Conflicts		
## Service Name ## Services Milestone	A time limited comprehensive, personcentered, and community-based employment planning support service to identify the person's abilities, conditions, and interests, delivered in 3 milestone phases: - #1 - Assessment: Home visit, community survey, review of experience. - #2 - Observations: Of the person in at least 3 community settings. - #3 - Profile: Includes resume and job development plan.	Service Authorization requirements for Discovery Services include the following: The person is 18 years of age or older and no longer in school; The person has exhausted all appropriate and available services through Maryland Medicaid State Plan, Division of Rehabilitation Services ("DORS"), State Department of Education, and Department of Human Services; AND Has a documented interest in employment or employment exploration in their PCP; OR Is currently employed and there is documentation in the PCP of interest in a different job. Service limits for Discovery Services are as follows: Discovery Services will be authorized once every 24 months unless the person experiences an unexpected life event that requires a discovery service more than once in a 24-month period.	Required Documentation for each Milestone includes: Milestone 1: Assessment to include: Documentation the person received a face to face visit; Documentation of team discussion of the person's employment goals; An environmental scan of job opportunities available to the person; AND Documentation of record reviews for pertinent job experience, education and assessments. Milestone 2: Completion of Milestone 1 and Community Observation to include: Documentation of observations in 3 community-based situations; AND Documentation of team discussion. Milestone 3: Completion of Milestone 1&2 and Discovery Profile to include: Resume; AND Job Development Plan.	Connects		



Service Name	Unit	Service Description	Instructions for Authorizing Services	Provider Documentation	Conflicts
ES - Job Development	Hour	Supports to obtain competitive integrated employment in the general workforce, including:	Service Authorization requirements for Job Development include the following: - The person is 18 years of age or older	Required documentation for Job Development includes the following:	
Proc Code: CP Waiver W5658 (Traditional) W5659 (SD)	Proc Code: CS Waiver W5660 (Traditional) W5661 (SD)	- Customized employment; OR - Self-employment.	and no longer in school; The person has exhausted all appropriate and available services through Maryland Medicaid State Plan, Division of Rehabilitation Services ("DORS"), State Department of Education, and Department of Human Services; AND Has a documented interest in Employment Services in their PCP; OR Is currently employed and there is documentation in the PCP of interest in a different job. Service limits for Job Development are as follows: Services may be authorized for a limit of 8 hours a day and 40 hours per week including Career Exploration, Community Development Services, Day Habilitation, and Employment Services — Ongoing Job Supports. Initial authorization should not exceed 90 hours. Services can be authorized up to twice a year for a total of 180 hours. DDA may authorize additional hours with another provider if documentation indicates that the provider did not put	 Staff timesheets with start and end times and dates of service; AND Documentation of tasks completed and their correlation toward goals of the person as stated in the PCP, i.e. service note. 	



MEANINGFUL DAY SERVICES					
Service Name	Unit	Service Description	Instructions for Authorizing Services	Provider Documentation	Conflicts
			forth a good faith effort to identify opportunities that align with that person's job profile and/or PCP.		
ES - Follow Along Supports Rate: \$264.86 Proc Code: CP Waiver W5662 (Traditional) W5663 (SD)	Proc Code: CS Waiver W5664 (Traditional) W5665 (SD)	 Occur after the person has transitioned into their job; Ensure the person has the assistance necessary to maintain their job(s); AND Include at least 2 monthly face-to-face visits 	 Service Authorization requirements for Follow Along Supports include the following: The person is 18 years of age or older and no longer in school; The person has exhausted all appropriate and available services through Maryland Medicaid State Plan, Division of Rehabilitation Services ("DORS"), State Department of Education, and Department of Human Services; There is documentation in the PCP that follow along supports are needed for the person to maintain employment; AND The person is competitively employed. Service limits for Follow Along Supports are as follows: Services will be authorized on an ongoing basis unless the PCP specifies the time limit or the competitive integrated employment terminates. 	Requirement documentation for Follow Along Supports includes the following: Staff timesheets denoting the date/time/location of at least 2 face-to-face contacts; AND Monthly progress note documenting service provision and progress toward outcome(s).	
ES - Ongoing Job Supports Rate: \$44.14	Hour	Supports in learning and completing job tasks to successfully maintain a job: - When beginning a new job; - After a promotion;	Service Authorization requirements for Ongoing Job Supports include the following: The person is 18 years of age or older and no longer in school;	Required documentation for Ongoing Job Supports includes the following:	



Service Name Unit	Serv	vice Description	Instructions for Authorizing Services	Provider Documentation	Conflicts
Proc Code: CS W W5666 W566	Code: Vaiver 668 ditional)	After a significant change in duties; AND/OR When there is a change in circumstances. ports include: Job coaching; Facilitation of natural supports; Ongoing job supports; Systematic instruction; Travel training; and Personal care assistance, behavioral supports and delegated nursing tasks to support the employment but may not comprise the entirety of the service. en appropriate, ongoing job supports at include a "fading plan" that notes anticipated number of support hours eded.	 The person has exhausted all appropriate and available services through Maryland Medicaid State Plan, Division of Rehabilitation Services ("DORS"), State Department of Education, and Department of Human Services. There is documentation in the PCP that ongoing job supports are needed for the person to maintain employment; AND The person and their team certify that the employment situation meets the criteria of competitive integrated employment outlined in DDA's guidance. When appropriate, A "Fading Plan", that notes the anticipated number of support hours needed. Service limits for Ongoing Job Supports are as follows: 10 hours a day and 40 hours per week including Career Exploration, Community Development Services, Day Habilitation, and Employment Services – Job Development. 	 Staff timesheets with start and end times and dates of service; AND Documentation of tasks completed and their correlation toward goals of the person as stated in the PCP, i.e. a service note. 	



MEANINGFUL DAY SERVICES					
Service Name	Unit	Service Description	Instructions for Authorizing Services	Provider Documentation	Conflicts
ES - Co-worker Employment Supports Rate: \$500.00 Proc Code: CP Waiver W5670 (Traditional) W5671 (SD)	Month Proc Code: CS Waiver W5672 (Traditional) W5673 (SD)	Time-limited supports provided by the employer to assist the person with extended orientation and training. Supports are provided by a co-worker who may receive additional compensation. Compensation is at the discretion of the employer.	Service Authorization requirements for Coworker Employment Supports include the following: The person is 18 years of age or older and no longer in school; The person has exhausted all appropriate and available services through Maryland Medicaid State Plan, Division of Rehabilitation Services ("DORS"), State Department of Education, and Department of Human Services; There is documentation in the PCP that co-worker employment supports are needed for the person to maintain employment; AND The person and their team certify that the employment situation meets the criteria of competitive integrated employment outlined in DDA's guidance. Service limits for Co-worker Employment Supports are as follows: Services may be authorized for the first three months of employment unless otherwise authorized by the DDA; AND	Required documentation for Co- Worker Employment Supports includes the following: - Invoice from the employer documenting the services were provided and signed and dated by the person receiving services and the employee providing the services.	
ES - Customized Self- Employment Rate: \$265.57	Milestone Proc Code:	Supports to develop a business and marketing plan.	Service Authorization requirements for Customized Self-Employment include the following: - The person is 18 years of age or older and no longer in school;	Required documentation for Customized Self Employment includes the following:	



	MEANINGFUL DAY SERVICES						
Service Name	Unit	Service Description	Instructions for Authorizing Services	Provider Documentation	Conflicts		
Proc Code: CW Waiver W5674 (Traditional) W5675 (SD)	CS Waiver W5676 (Traditional) W5677 (SD)		 The person has exhausted all appropriate and available services through Maryland Medicaid State Plan, Division of Rehabilitation Services ("DORS"), State Department of Education, and Department of Human Services; Has completed Discovery (must review the Discovery Milestones) and there is a recommendation to pursue selfemployment produced from the 3 Discovery milestones. Service limits for Customized Selfemployment are as follows: Customized self-employment can be authorized 1 time per year; AND Medicaid funds may NOT be used to defray the expenses associated with starting or operating a business. 	- Business and Marketing Plan that includes potential sources of business financing and other assistance in developing and launching a business.			
Community	Current - Day	Services provide the person with	Service Authorization requirements for	Required documentation for	From July 1, 2018 through		
Development		development and maintenance of skills	Community Development Services include	Community Development Services	June 30, 2020, Community		
Services (CDS)		related to community membership	the following:	includes the following:	Development Services are		
Rate: TBD	FY2020-Hour	through engagement in community-	- An individualized schedule will be used	- Activity log listing all people in a	not available: 1. On the		
nate. IDD	2020 11001	based activities with people without	to provide an estimate of times	group (limited to no more than 4	same day a participant is		
!		disabilities. Characteristics of the service	associated with service activities that	people) to include in and out	receiving Career		
FY2020	FY2020	include that it:	reflect the person's preferences and	times and the location of service	Exploration, Day		
Proc Code:	Proc Code:	- Must be provided in the community;	PCP goals; the schedule is used to	provision;	Habilitation, Employment		
CP Waiver	CS Waiver	- Provide opportunities to develop	determine the authorization of hours	- Service note describing	Discovery and		
W8334	W8338	skills and increase independence	and is not intended to dictate the actual	service/activities as authorized	Customization, Medical Day		
(Traditional)	(Traditional)	related to community integration;	provision of services; AND	by the PCP; AND	Care, or Supported		
W8335	W8339	- Promote positive growth and	- The person has exhausted all	- Providers should maintain copies	Employment services; and		
(SD)	.,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	developing general skills and social	appropriate and available services	of staff timesheets that	2. At the same time as the		



	MEANINGFUL DAY SERVICES					
Service Name	Unit	Service Description	Instructions for Authorizing Services	Provider Documentation	Conflicts	
Current Code CP Waiver W2116 (Traditional) W8333 (SD)	Current Code CS Waiver W8336 (Traditional) W8337 (SD)	supports necessary to gain, retain, or advance competitive integrated employment opportunities; AND Only include personal care assistance services when provided in combination with other allowable CDS activities.	Instructions for Authorizing Services through Maryland Medicaid State Plan, Division of Rehabilitation Services ("DORS"), State Department of Education, and Department of Human Services. Authorized staffing levels are determined by the person's needs. For people who do not require dedicated 1:1 or 2:1 staffing, the service is provided to 1 to 4 people at a time. For people with medical needs 1:1: HRST documenting the need for 1:1 dedicated staff to be reviewed/authorized by RN. 2:1: HRST documenting the need for 2:1 dedicated staff to be reviewed/authorized by RN. For people with behavioral needs 1:1: HRST documenting the need for dedicated staff AND a BP specifying the provision of 1:1 supports. 2:1: HRST documenting the need for dedicated staff AND a BP specifying the provision of 2:1 supports. Service limits for Community Development Services are as follows:	document the presence of staff who provided the services under the hours billed. Required documentation for 1:1 and 2:1 staffing - Audit trail should provide a link between the person and the staff providing the support; AND - Service notes must support the provision of services as specified in the BP and/or nursing care plan.	direct provision of Community Living— Enhanced Supports, Community Living-Group Homes, Personal Supports, Respite Care Services, Shared Living, Supported Living, or Transportation services. Effective July 1, 2020, Community Development Services are not available at the same time as the direct provision of Career Exploration, Community Living—Enhanced Supports, Community Living-Group Homes, Day Habilitation, Employment Discovery and Customization, Employment Services, Medical Day Care, Nurse Consultation, Personal Supports, Respite Care Services, Shared Living, Supported Employment, Supported Employment, Supported Living, or Transportation services	
			Services are as follows: - 8 hours per day; AND			



MEANINGFUL DAY SERVICES					
Service Name	Unit	Service Description	Instructions for Authorizing Services	Provider Documentation	Conflicts
Day Habilitation Services Rate: TBD FY 2020 Proc Code: CP Waiver W8341 (Traditional) W5886 (SD) Current Code CP Waiver W2102 (Traditional) TBD (SD)	Current - Day Hour - FY2020 FY2020 Proc Code: CS Waiver W8343 (Traditional) W5887 (SD) Current Code CS Waiver W8342 (Traditional) TBD (SD)			Required documentation for Day Habilitation Services includes the following: - Attendance log with in and out times; - Documented affirmation the service was provided, such as a service note Providers should maintain copies of staff timesheets that document the presence of staff who provided the services under the hours billed.	From July 1, 2018 through June 30, 2020, Day Habilitation services are not available: 1. On the same day a participant is receiving Career Exploration, Community Development Services, Employment Discovery and Customization, Medical Day Care, or Supported Employment services; and 2. At the same time as the direct provision of Community Living— Enhanced Supports, Community Living-Group Homes, Personal Supports, Respite Care Services,
			 For people who do not require dedicated 1:1 or 2:1 staffing, the service is provided in Small Group (2-5); OR Large Group (6-10) For people with medical needs 		Shared Living, Supported Living, or Transportation services. Effective July 1, 2020, Day Habilitation services are not available at the same time



		MEANING	GFUL DAY SERVICES		
Service Name	Unit	Service Description	Instructions for Authorizing Services	Provider Documentation	Conflicts
			 1:1: HRST documenting the need for 1:1 dedicated staff to be reviewed/ authorized by RN. 2:1: HRST documenting the need for 2:1 dedicated staff to be reviewed/ authorized by RN. For people with behavioral needs 1:1: HRST documenting the need for dedicated staff; AND a BP specifying the provision of 1:1 supports. 2:1: HRST documenting the need for dedicated staff; AND a BP specifying the provision of 2:1 supports. Service limits for Day Habilitation Services are as follows: 8 hours per day; 40 hours per week including Career Exploration, Community Development Services, Employment Services – Job Development, and Employment Services – Ongoing Job Supports; AND Only available Monday – Friday. 		as the direct provision of Career Exploration, Community Development Services, Community Living—Enhanced Supports, Community Living-Group Homes, Employment Discovery and Customization, Employment Services, Medical Day Care, Nurse Consultation, Personal Supports, Respite Care Services, Shared Living, Supported Employment, Supported Living, or Transportation services.
Career Exploration Rate: TBD	Current - Day Hour –	Career Exploration are time limited services to help the person to learn skills to work toward competitive integrated	Service Authorization requirements for Career Exploration include the following: The person is 18 years of age or older and no longer in school;	Required documentation for Career Exploration includes the following: - Attendance log to include in and out times;	From July 1, 2018 through June 30, 2019, Career Exploration services are not available:
FY2020	FY2020 FY2020	 employment, through: Facility-Based Supports at a fixed site owned, operated, or controlled by a 	- Prior to July 2018, the person	- Documented affirmation the service was provided, such as a	1. On the same day a participant is receiving
Proc Code:	<u>Proc Code:</u>	licensed provider or doing work		service note; AND	Community Development





MEANINGFUL DAY SERVICES					
Service Name	Unit	Service Description	Instructions for Authorizing Services	Provider Documentation	Conflicts
					Supported Living, or
					Transportation services.





	SUPPORT SERVICES						
Service Name	Unit	Service Descriptions	Instructions for Authorizing Services	Provider Billing Documentation Guidelines	Conflicts		
Assistive Technology and Services Rate: Cost of item, service, etc. Proc Code: CP Waiver W5690 (Traditional) W5691 (SD)	Items Upper Pay Limit (UPL) Proc Code: CS Waiver W5692 (Traditional) W5693 (SD) Proc Code: FS Waiver W5694 (Traditional) W5695 (SD)	Assistive Technology (AT) – An AT item, computer application, piece of equipment or product system Assistive technology Services (ATS) – assist in the selection, acquisition, use or maintenance of an AT device Included in AT: - Speech and communication devices also known as augmentative and alternative communication devices (AAC) such as speech generating devices, text-to-speech devices and voice amplification devices; - Blind and low vision devices such as video magnifiers, devices with optical character recognizer (OCR) and Braille note takers; - Deaf and hard of hearing devices such as alerting devices, alarms, and assistive listening devices; - Devices for computers and telephone use such as alternative mice and keyboards or hands-free phones; - Environmental control devices such as voice activated lights, lights, fans,	Service Authorization requirements for Assistive Technology and Services include the following: AT <= \$1,000 - Documentation that the AT is to maintain, improve the person's functional abilities, enhance interactions, support meaningful relationships, promote independent living or participate in the community; - Documentation verifying the item(s) isn't covered under the Medicaid state plan such as a Durable Medical Equipment (DME), a stand-alone waiver service such as a vehicle or home modification, or available through another funding source such as Maryland Medicaid State Plan, Division of Rehabilitation Services ("DORS"), Maryland State Department of Education, and Maryland Department of Human Services; AND - The AT is not experimental or prohibited by State or Federal Authority. AT > \$1,000	Required documentation for Assistive Technology and Services includes the following: All provider types - AT Assessment: Assessment signed and dated by the professional completing the assessment and an invoice that lists the person's name, date and signature Other ATS: Invoice that includes an itemized list of AT services, the person's name, date and signature of person or authorized representative acknowledging receipt AT: Invoice that includes an itemized list of AT, the person's name, date and signature acknowledging receipt. OHCDS - Documentation that the vendor meets all applicable provider qualifications and standards; AND	Connects		
		 and door openers; Aides for daily living such as weighted utensils, adapted writing implements, dressing aids; 	- Documentation that the AT is to maintain, improve the person's functional abilities, enhance interactions, support meaningful	 Signed, dated OHCDS / Qualified Provider Agreement that meets the specifications of DDA policy. 			



		SUPI	PORT SERVICES		
Service Name	Unit	Service Descriptions	Instructions for Authorizing Services	Provider Billing Documentation Guidelines	Conflicts
		- Cognitive support devices and items	relationships, promote independent		
		such as task analysis applications or	living or participate in the		
		reminder systems;	community;		
		- Remote support devices such as	- Documentation verifying the		
		assistive technology health	item(s) isn't covered under the		
		monitoring such as blood pressure	Medicaid state plan such as a		
		bands and	Durable Medical Equipment (DME),		
		- oximeter and personal emergency	a stand-alone waiver service such		
		response systems; AND	as a vehicle or home modification,		
		- Adapted toys and specialized	or available through another		
		equipment such as specialized car	funding source such as Maryland		
		seats and adapted bikes.	Medicaid State Plan, Division of		
		·	Rehabilitation Services ("DORS"),		
		Included in ATS:	Maryland State Department of		
		- Assistive Technology needs	Education, and Maryland		
		assessment;	Department of Human Services;		
		- Programs, materials, and assistance	- The AT is not experimental or		
		in the development of adaptive	prohibited by State or Federal		
		materials;	Authority; AND		
		- Training or technical assistance for	- An independent AT assessment that		
		the individual and their support	lists all AT that would be most		
		network including family members;	effective to meet the person's		
		- Repair and maintenance of devices	needs; AND		
		and equipment;	Lowest cost option is		
		- Programming and configuration of	selected; OR		
		devices and equipment;	 An explanation of why the 		
		- Coordination and use of assistive	chosen option is cost		
		technology devices and equipment	effective.		
		with other necessary therapies,			
		- interventions, or services in the	Payment rates for ATS must be customary		
		Person-Centered Plan; AND	and reasonable as established by DDA.		



	SUPPORT SERVICES				
Service Name	Unit	Service Descriptions	Instructions for Authorizing Services	Provider Billing Documentation Guidelines	Conflicts
		- Services consisting of purchasing or leasing devices.	The below costs are not included in the rate for Assistive Technology and Services: - Wheelchairs, architectural modifications, adaptive driving, vehicle modifications, and devices requiring a prescription by physicians or medical providers when these items are covered either through the Medicaid State Plan as Durable Medical Equipment (DME), a stand-alone waiver service (i.e. environmental modification and vehicle modifications), or through DORS; - Services, equipment, items or devices that are experimental or not authorized by the State or Federal authority; OR - Smartphones and associated monthly service line or data costs.		
Behavioral Support Services	See individual services below	Behavioral Support Services are an array of services to assist people who are, or may experience difficulty as a result of behavioral, social, or emotional issues. These services seek to understand a person's challenging behavior and its function to develop a Behavior Plan with the primary aim of enhancing the person's independence and inclusion in their community. BSS include 2 services reimbursed as a milestone payment: - Behavior Assessment (BA); AND	See individual services below	See individual services below	Behavioral Supports Services are not available at the same time as the direct provision of Community Living-Enhanced Supports or Respite Care services.



SUPPORT SERVICES					
Service Name	Unit	Service Descriptions	Instructions for Authorizing Services	Provider Billing Documentation Guidelines	Conflicts
		 Behavior Plan (BP). And 2 fee-for-service services: Behavioral Consultation; AND Brief Support Implementation Services. 			
Behavioral Assessment (BA) Rate: \$814.48	Milestone	Services identify the person's challenging behaviors by collecting and reviewing relevant data, discussing the information with the person's support team, and, if needed, developing a Behavior Plan (BP) that best addresses	Service Authorization requirements for Behavioral Assessment (BA) include the following: - Person has a documented history of behaviors resulting in difficulty in the home or community (ex. past BP or	To qualify for the BA milestone payment, the following must be documented, in the formal written BA: - Onsite observations in multiple	
Proc Code: CP Waiver W5700 (Traditional) W5701 (SD)	Proc Code: CS Waiver W5702 (Traditional) W5703 (SD) Proc Code: FS Waiver W5704	the function of the behavior.	functional BA from school); OR - A person who has had an event that is impacting their well-being (ex. Death in the family, severe physical trauma, new emerging behaviors of unknown etiology, etc.) Additional requirements are as follows: - Due to services available under EPSDT, the person must be over the age of 21; AND	settings and the implementation of existing programs; - Environmental assessment of all primary environments; - Medical assessment including a review of medication prescribed to modify challenging behaviors and potential side effect of each medication; - Collection and review of relevant data;	
	(Traditional) W5705 (SD)		- The person has exhausted all appropriate and available services through Maryland Medicaid State Plan, Division of Rehabilitation Services ("DORS"), State Department of Education, and Department of Human Services.	 Discussion with the person's PCP team; Description of challenging behaviors in behavioral terms (i.e. topography, frequency, duration, intensity, severity, variability, cyclicality); AND 	



Service Name	Unit	Service Descriptions	Instructions for Authorizing Services	Provider Billing Documentation Guidelines	Conflicts
			 People receiving Community Living-Enhanced Supports cannot receive a BA. State funds may be authorized for the service if the person is not eligible for Medicaid and/or other modes of payment are unavailable. Services limits for Behavioral Assessment are as follows: Only one BA will be authorized every 12-month period unless the quality of the assessment conducted by the provider did not meet DDA standards. 	- Specific hypotheses for the identified challenging behavior.	
Behavioral Plan (BP) Rate: \$814.48	Milestone	The BP is developed that best addresses the function of the behavior, if needed based on DDA requirements.	The behavioral plan will be authorized simultaneously with the behavioral assessment. However, the behavioral plan will only be reimbursed IF the assessment	Required documentation for the Milestone payment includes the following:	
Proc Code: CP Waiver	Proc Code: CS Waiver		indicates a need for a behavioral plan.	- Behavioral Assessment indicating the need for a	
W5710 (Traditional) W5711 (SD)	W5712 (Traditional) W5713 (SD)		Service Authorization requirements for Behavioral Plan (BP) include the following: - People receiving Community Living Enhanced Supports cannot receive a	formalize behavioral plan; AND - Recommended positive behavioral supports and implementation plan based on	
	Proc Code: FS Waiver W5714 (Traditional) W5715 (SD)		Behavioral Plan	DDA requirements.	



Service Name Unit	Service Descriptions	Instructions for Authorizing Services	Provider Billing Documentation Guidelines	Conflicts
Behavioral Consultation (BC) Rate: \$101.81 Proc Code: CP Waiver W5720 (Traditional) W5721 (SD) Proc (FS Wa W572 (Traditi W572 (SD)	caregivers to implement the BP; Ongoing education on recommendations, strategies, and next steps; Ongoing assessment of progress; Development of updates to the BP as required by regulations; AND/OR Monitoring and ongoing assessmen of the implementation of the BP.	 and authorization from DDA; Generally, the need for BC will be related to staff training, oversight and monitoring of BP implementation, and may be authorized as specified in the BP. If BC is not specified in the BP, additional documentation is necessary to support the request, including but 	Required documentation for BC includes Monitoring Progress Note that includes, at a minimum: - Assessment of behavioral supports in the environment; - Notes that detail the specific BP interventions that have been implemented and consequent outcomes; - Data, trend analysis and graphs to detail progress on target behaviors identified in a BP; - Recommendations; - Providers should include an acknowledgement tasks associated with the behavioral plan were completed (ex. Signature, check box, etc.); AND - Providers are required to retain staff time sheets or payroll information documenting the provision of the services.	



	SUPPORT SERVICES					
Service Name	Unit	Service Descriptions	Instructions for Authorizing Services	Provider Billing Documentation Guidelines	Conflicts	
			8 hours per day			
Brief Support Implementation Services (BSIS) Rate: \$18.10 Proc Code: CP Waiver W5730 (Traditional) W5731 (SD)	Proc Code: CS Waiver W5732 (Traditional) W5733 (SD) Proc Code: FS Waiver W5734 (Traditional) W5735 (SD)	Time-limited services to provide direct assistance and modeling to families, agency staff, and caregivers so they can independently implement the BP including: - On-site execution and modeling of behavioral support strategies; - Timely feedback on the effectiveness of the BP; AND/OR - On-site meetings with the person's support network regarding BP.	Service Authorization requirements for Brief Support Implementation Services include the following: - BSIS service hours are based on assessed needs, supporting data, plan implementation, and authorization from the DDA; - Person has a formal BP as per DDA requirements; AND - There is a documented need for additional onsite execution and modeling of identified behavioral support strategies. - Brief Support Implementation Services cannot duplicate other services being provided (e.g. 1:1 supports). - People receiving Community Living Enhanced Supports cannot receive Brief Support Implementation Services. Service limits for Brief Support Implementation Services are as follows: - 8 hours per day.	Required documentation for BSIS includes the following: - Staff timesheets or payroll information documenting the staff present during service provision of the service; - Notes that detail the specific support implementation services provided; AND - Signature/date of provider.		
Environmental Assessment	Assessment (Milestone)	Environmental Assessment (EA) is an evaluation of the person that assesses: - Environmental factors in the	Service Authorization requirements for Environmental Assessment include the following:	Required documentation for Environmental Assessment includes the following:	Environmental Assessment services are not available to participants receiving support services in	
Rate: \$434.39		person's home;	, g -	All provider types	residential models including Community Living-Enhanced	



		SUPF	PORT SERVICES		
Service Name	Unit	Service Descriptions	Instructions for Authorizing Services	Provider Billing Documentation Guidelines	Conflicts
Proc Code: CP Waiver W5740 (Traditional) W5741 (SD)	Proc Code: CS Waiver W5742 (Traditional) W5743 (SD) Proc Code: FS Waiver W5744 (Traditional) W5745 (SD)	 The person's ability to perform activities of daily living; The person's strength, range of motion, and endurance; The person's need for assistive technology and or modifications; AND/OR The person's support network including family members' capacity to support independence. 	 May not be completed prior to waiver eligibility (exception: person is transitioning from an institution); Cannot be authorized for people receiving Community Living – Group Home or Enhanced Supports; AND Documentation verifying the item(s) isn't covered under the Maryland Medicaid State Plan, Division of Rehabilitation Services ("DORS"), State Department of Education, and Department of Human Services. Service limits for Environmental Assessments are as follows: Person may only receive 1 EA annually. 	Typed assessment that includes: - A description of the EA process conducted on-site with the person in his/her primary residence; - Findings; - Recommendations for EM and/or AT; AND - Signature/date of provider. OHCDS - Documentation that the vendor meets all applicable provider qualifications and standards; AND - Signed, dated OHCDS / Qualified Provider Agreement that meets the specifications of DDA policy.	Supports and Community Living-Group Home services.
Environmental Modifications Rate: Cost of item, service, etc.	Upper Pay Limit (UPL)	Environmental Modifications (EM) are physical modifications to a person's home designed to promote independent or create a safer healthier environment for the person.	Service Authorization requirements for Environmental Modifications include the following: - Cannot be authorized for Community Living – Group Home or Enhanced	Required documentation for Environmental Modifications includes the following: All provider types	Environmental Modifications are not available to participants receiving support services in residential models including Community Living—Enhanced Supports and
Proc Code: CP Waiver W5750 (Traditional) W5751	Proc Code: CS Waiver W5752 (Traditional) W5753	Includes: Grab bars, ramps, railings, warnings on walking surfaces, alert devices, adaptations to electrical, phone and lighting systems, widening of doorways	Supports; - Documentation verifying the item(s) isn't covered under the Maryland Medicaid State Plan, Division of Rehabilitation Services ("DORS"), State	 Receipts for materials purchase and labor costs provided in an invoice; AND EM that require a building permit require a complete inspection. 	Community Living-Group Home services.



	SUPPORT SERVICES				
Service Name	Unit	Service Descriptions	Instructions for Authorizing Services	Provider Billing Documentation Guidelines	Conflicts
(SD)	(SD) Proc Code: FS Waiver W5754 (Traditional) W5755 (SD)	and halls, door openers, installation of lifts and stair glides, bathroom and kitchen modifications for accessibility, alarms or locks, protective coverings, Plexiglas, raised/lowered electrical switches and sockets, safety screen doors, training on use of modification and service and maintenance of modifications.	Department of Education, and Department of Human Services; Pre-approval from property manager or home owner that the person will be allowed to remain in the residence for at least one year; AND Any restrictive modifications are approved in the person's approved BP. >\$2,000 EA assessment that recommends EM; AND Unless otherwise approved by DDA, 3 bids must be provided with the lowest bid selected. The below costs are not included in the rate for Environmental Modifications: Home improvements such as carpeting, roof repair, decks, a/c that are of general utility, not of direct medical or remedial benefit to the person. EM that add to the home's total square footage unless the construction is related to the person's accessibility. EM provided by a family member or relative. Purchase of a generator for use other	_	
			than to support medical health devices used by the person that require electricity.		



Service Name	Unit	Service Descriptions	Instructions for Authorizing Services	Provider Billing Documentation Guidelines	Conflicts
			Service limits for Environmental Modifications are as follows: - Costs of services must be customary, reasonable, and may not exceed a total of \$15,000 every three years.		
Family	Item	Family Caregiver Training &	Service Authorization requirements for	Required documentation for Family	
Caregiver		Empowerment includes:	Family Caregiver Training & Empowerment	Caregiver Training and	
Training &		- Educational materials, training	include the following:	Empowerment includes the	
Empowerment		programs, workshops and	- Service must be provided to an unpaid	following:	
		conferences that help the family	family member who is providing		
Rate: Cost of	Upper Pay	caregiver to:	support, training, companionship or	A copy of the training or conference	
item, training	Limit (UPL)	 Understand the disability of 	supervision of the person; AND	agenda, invoice detailing the costs	
		the person supported;	- Documentation verifying the services	of the training, conference or	
Proc Code:	Proc Code:	Achieve greater competence	aren't covered under the Maryland	materials, and a signed and dated	
CP Waiver	CS Waiver	and confidence in providing	Medicaid State Plan, Division of	acknowledgement of the caregiver	
W5770	W5772	supports;	Rehabilitation Services ("DORS"), State	of attendance or receipt of	
(Traditional)	(Traditional) W5773	Develop and access	Department of Education, and	materials.	
W5771 (SD)	(SD)	community and other resources and supports;	Department of Human Services.	*Note: OHCDS is not a qualified	
(30)	Proc Code:	Develop or enhance key	Service Limits for Family Caregiver Training	provider.	
	FS Waiver	parenting strategies;	& Empowerment are as follows:	provider.	
	W5754	 Develop advocacy skills; 	- CP Waiver only		
	(Traditional)	AND/OR	 Training is limited to 10 hours 		
	W5775	Support the person in	per year per person		
	(SD)	developing self-advocacy	 Educational materials and 		
		skills	training programs, workshops		
			and conference registration		
			costs are limited to \$500 per		
			person per year.		



SUPPORT SERVICES				
Unit	Service Descriptions	Instructions for Authorizing Services	Provider Billing Documentation Guidelines	Conflicts
		The below costs are not included in the rate for Family Caregiver Training & Empowerment: Cost of travel, meals, or overnight lodging. (Note: Amendment #1 will apply same limits to all waivers)		
Hour	Peer and family mentors explain community services, programs, and strategies they have used to achieve persons' goals. Shared experiences provide support and guidance to the	Service Authorization requirements for Family and Peer Mentoring Supports include the following: - Service need is identified in the person's PCP; AND	Required documentation for Family and Peer Mentoring Supports includes the following: - Provider time sheets or payroll	
Proc Code: CS Waiver W5762 (Traditional) W5763 (SD) Proc Code: FS Waiver W5764	person and/or family members to navigate a broad range of community resources beyond those offered through the waiver with other waiver persons and their families. Limited in nature, service is aimed at providing support and advice based on lived experience of a family member or self-advocate. - Family and Peer Mentoring Supports include supports to siblings from others with shared experiences.	 Documentation verifying service isn't covered under the Maryland Medicaid State Plan, Division of Rehabilitation Services ("DORS"), State Department of Education, and Department of Human Services. Service limits for Family and Peer Mentoring Supports are as follows: Service is limited to 8 hours per day. 	records documenting the start/end time of staff/mentor providing services; AND - For each block of consecutive units of service, document how the service performed relates to the PCP service authorization, i.e. service note. *Note: OHCDS is not a qualified provider.	
	Proc Code: CS Waiver W5762 (Traditional) W5763 (SD) Proc Code: FS Waiver W5764	Hour Peer and family mentors explain community services, programs, and strategies they have used to achieve persons' goals. Shared experiences provide support and guidance to the person and/or family members to navigate a broad range of community resources beyond those offered through the waiver with other waiver persons and their families. Limited in nature, service is aimed at providing support and advice based on lived experience of a family member or self-advocate. Proc Code: FS Waiver Proc Code: FS Waiver	Hour	Hour



		SUPF	PORT SERVICES		
Service Name	Unit	Service Descriptions	Instructions for Authorizing Services	Provider Billing Documentation Guidelines	Conflicts
Housing Support Services Rate: \$51.50 Proc Code: CP Waiver W5630 (Traditional) W5631 (SD)	Proc Code: CS Waiver W5632 (Traditional) W5733 (SD) Proc Code: FS Waiver W5634 (Traditional) W5735 (SD)	Housing Support Services (HSS) include: - Housing Information and Assistance to obtain and retain independent housing; - Housing Transition Services to assess housing needs and develop individualized housing support plan; and - Housing Tenancy Sustaining Services which assist the individual to maintain living in their rented or leased home.	Service Authorization requirements for Housing Support Services include the following: - Person is 18 years or older; - Service need is identified in the person's PCP; - Documentation verifying service isn't covered under the Maryland Medicaid State Plan, Division of Rehabilitation Services ("DORS"), State Department of Education, and Department of Human Services; AND - Supports must be consistent with programs available through HUD and MD Housing. Service limits for Housing Support Services are as follows: - Service limits are 8 hours per day/ 175 hours annually.	Required documentation for Housing Support Services includes the following: - Provider time sheets or payroll records documenting the start/end time of staff providing service; AND - For each block of consecutive units of service, document how the service performed relates to the PCP service authorization, i.e. service note, housing support plan, etc. *Note: OHCDS is not a qualified provider.	
Individual & Family-Directed Goods & Services Rate: Cost of item, etc.	Upper Pay Limit (UPL)	Individual & Family-Directed Goods & Services are services, equipment, or supplies for self-directing persons that: 1. Relate to a need or goal identified in the Person-Centered Plan; 2. Maintain or increase independence; 3. Promote opportunities for community living and inclusion; AND	Service Authorization requirements for Individual and Family-Directed Goods and Services include the following: Person is self-directing services; Service need is identified in the person's PCP.	Required documentation for Individual and Family-Directed Goods and Services includes the following: FMS - Documentation that the vendor meets all applicable	Individual and Family Directed Goods and Services are not available to participants at the same time the participant is receiving support services in Career Exploration, Community Living-Enhanced Supports, Community Living-Group Home, Day Habilitation, Medical Day
Proc Code: CP Waiver	Proc Code: CS Waiver	4. Are not available under a waiver service or State Plan services.	Service limits for Individual and Family- Directed Goods and Services are as follows:	provider qualifications and standards;	Care, or Shared Living services.



		SUPF	PORT SERVICES		
Service Name	Unit	Service Descriptions	Instructions for Authorizing Services	Provider Billing Documentation Guidelines	Conflicts
W5790 W5793	W5791 W5794	Individual and Family Directed Goods and Services includes dedicated funding	- Up to \$500 available to support people to recruit staff.	- Written assessment, behavioral or housing support plan, etc. as per	
Staff Recruitment	Staff Recruitment	up to \$500 that persons may choose to use to support staff recruitment and advertisement efforts such as		required by specific service; and - Receipts for purchased	
	Proc Code: FS Waiver W5792	developing and printing flyers and using staffing registries		Note: Transition services provided to	
	W5795 Staff Recruitment	Purchase of equipment or supplies for self-directing individuals that relate to a need or goal identified in the PCP, maintain or increase independence, promote opportunities for community living and inclusion, and are not available under a waiver service, Medicaid state plan, or another source. Included:		an individual leaving an institution up to 180 days prior to moving is billed as a Medicaid administrative cost.	
		 Up to \$500 for staff recruitment; Dental services recommended by a licensed dentist and not covered by health insurance, Fitness memberships and items, weight loss program services other than food; Nutritional supplements recommended by a professional licensed in the relevant field; Therapeutic swimming or horseback riding with recommendation from licensed professional; 			



	SUPPORT SERVICES					
Service Name	Unit	Service Descriptions	Instructions for Authorizing Services	Provider Billing Documentation	Conflicts	
				Guidelines		
		- Fees for activities that promote				
		community integration; AND/OR				
		- Second wheelchair.				
		Not Included:				
		- Items that have no benefit to the				
		person;				
		- Utility charges;				
		- Co-payment for medical services,				
		over the counter medications, or				
		homeopathic services;				
		- Items used solely for entertainment				
		or recreational purposes (e.g.				
		televisions, video recorders, game				
		stations, DVD player, and monthly				
		cable fees);				
		- Experimental or prohibited goods				
		and treatments;				
		- Monthly telephone fees;				
		- Room & board, including deposits,				
		rent, and mortgage expenses and				
		payments; - Food;				
		- Fees associated with				
		telecommunications;				
		- Tobacco products, alcohol,				
		marijuana, or illegal drugs;				
		- Vacation expenses;				
		- Insurance; vehicle maintenance or				
		any other transportation-related				
		expenses;				
	I	expenses,				



		SUPF	PORT SERVICES		
Service Name	Unit	Service Descriptions	Instructions for Authorizing Services	Provider Billing Documentation Guidelines	Conflicts
		 Tickets and related costs to attend recreational events; Personal trainers; spa treatments; Goods or services with costs that significantly exceed community norms for the same or similar good or service; Tuition; educational services otherwise available through a program funded under the Individuals with Disabilities Education Action (IDEA), including private tuition, Applied Behavioral Analysis (ABA) in schools, school supplies, tutors, and home schooling activities and supplies; Staff bonuses and housing subsidies; Subscriptions; Training provided to paid caregivers; Services in hospitals; Costs of travel, meals, and overnight lodging for staff, families and natural support network members to attend a training event or conference; Service animals and associated fees; OR Additional units or costs beyond the maximum allowable for Medicaid or waiver services. 			



		SUPF	PORT SERVICES		
Service Name	Unit	Service Descriptions	Instructions for Authorizing Services	Provider Billing Documentation Guidelines	Conflicts
Live-In Caregiver Supports (Available under CP Waivers only) Rate: \$1,200 Proc Code: CP Waiver W5877 (Traditional) W5878 (SD)	Month	Live-In Caregiver Supports includes: Rent and food costs of a live-in caregiver that is providing supports and services in the person's home.	Service Authorization requirements for Live-In Caregiver Supports include the following: The person is not receiving Community Living-Group Home or Enhanced Supports, Supported Living or Shared Living Services; Verification that the person has a valid rental agreement or home ownership and are not living in the home of family, the caregiver or a provider; AND Written agreements including detailed service expectations, arrangement termination procedures, resources for unfulfilled obligations, and monetary considerations signed by the person and the caregiver. If the person is receiving Section 8 rental assistance, documentation of the rental agreement and the section 8 status if the dwelling must be provided. The monthly amount authorized is based on the HUD/fair market housing for rental costs. The monthly amount authorized for food is the USDA Monthly Food Plan Cost at the 2-person moderate plan level (\$612 as of 7/2018) at https://www.cnpp.usda.gov/sites/default/files/CostofFoodJul2018.pdf	Required documentation for Live-In Caregiver Supports includes the following: OHCDS (only qualified provider) - Invoice signed by the person or their guardian, including dates service was provided, the signature of the live-in caregiver, and statement that the services were successfully executed; - Documentation that the vendor meets all applicable provider qualifications and standards; AND - Signed, dated OHCDS / Qualified Provider Agreement that meets the specifications of DDA policy.	Live-In Caregiver Rent is not available to participants receiving support services in residential models, including Community Living-Enhanced Supports, Community Living-Group Home, Shared Living and Supported Living services;



SUPPORT SERVICES					
Service Name	Unit	Service Descriptions	Instructions for Authorizing Services	Provider Billing Documentation Guidelines	Conflicts
Nursing	15 minute	Reviews information about self-directing	Service Authorization requirements for	Required documentation for Nursing	Nurse Consultation services are not
Consultation		the person's health; provides	Nursing Consultation include the following:	Consultation includes the following:	available to participants receiving
		recommendations to the person on how	- The person is enrolled in SDS;		supports in other Nursing services,
(Available under		to have these needs met in the	- Over 21 years of age (under 22 – should	- A comprehensive assessment;	including Nurse Health Case
CP and CS		community; and in collaboration with	be referred to EPSDT);	- HRST that details training and	Management and Nurse Case
Waivers - SD		the person (who is the employer of	- Living in his/her own home or family	service recommendations	Management and Delegation
model only)		record), recommends care protocols for	home; AND	reviewed/updated initially, at	Services.
		the person to use when the person	 Able to self-medicate; 	every quarterly consultation,	
Rate: \$18.70		trains their staff.	 Requires no medications or 	and PRN;	Nurse Consultation services are not
			treatments; OR	- Documentation of the person's	available at the same time as the
Proc Code:	Proc Code:	Service is provided to people who are	 Receiving supports from 	ability to self-medicate	direct provision of Career
CP Waiver	CS Waiver	self-directing services (SDS), to:	gratuitous (unpaid) caregivers	reviewed/updated at initial	Exploration, Community Living-
W5800	W5801	- Verify the accuracy of the HRST;	and has no paid caregivers.	consultation and at least	Enhanced Supports, Community
(SD)	(SD)	- Conduct a comprehensive nursing		annually thereafter and PRN;	Living-Group Homes, Day
		assessment;	Nurse Consultation Services cannot be	AND	Habilitation, Employment Discovery
		- Identify health care issues; AND	provided:	- Health protocol	and Customization, Employment
		- Collaborate with the	- In a DDA-licensed residential or day	recommendations	Services, Medical Day Care, Personal
		person/caregivers in protocol	site.	reviewed/updated initially and	Supports, Respite Care Services,
		development.	- If the person is in a placement where	PRN.	Supported Employment, or
		Service does NOT include delegation of	nursing services are provided as part of		Transportation services.
		medication administration or treatment.	the services, including a hospital,	Required as applicable to the need	
			nursing or rehabilitation facility.	for and provision of services:	
			- If Rare and Expensive Case	- Documentation within the	
			Management (REM) is providing staff	person's file of	
			for the provision of nursing and health	recommendations for utilizing	
			services.	community resources.	
				,	
			Service limits for Nursing Consultation are	Each continuous block of units must	
			as follows:	include the date of services and	
				name and signature of the RN	
				providing services.	



SUPPORT SERVICES					
Service Name	Unit	Service Descriptions	Instructions for Authorizing Services	Provider Billing Documentation Guidelines	Conflicts
			 Requested hours will be authorized up to a limit of 4 hours per quarter; OR 64 15-minute units per year. 		
Nursing Health Case Management Rate: \$18.70 Proc Code: CP Waiver W5802 (Traditional) W5803 (SD)	Proc Code: CS Waiver W5808 (Traditional) W5809 (SD)	Provides a licensed Registered Nurse (RN), when direct support staff are employed by a DDA provider agency to perform health services other than medication and treatment administration. The RN: - Reviews the person's health services and supports as part of a collaborative process; - Assesses, plans, implements, coordinates, monitors, and evaluates options and services to meet the person's health needs; AND - Uses available resources to promote quality person health outcomes and cost-effective care. This service does NOT include delegation of medication administration and is provided to people utilizing Personal Supports under either a traditional or SDS model. Service includes: - Review/Update HRST;	Service Authorization requirements for Nursing Health Case Management include the following: - Receiving Personal Supports under either a traditional or SDS service delivery model; - Over 21 years of age (under 22 – should be referred to EPSDT); - Living in his/her own home or family home; AND O Requires no medications or treatments; OR O Receiving supports from gratuitous (unpaid) caregivers and has no paid caregivers. Nursing Health Case Management cannot be provided: - In a DDA-licensed residential or day site. - If the person is in a placement where nursing services are provided as part of the services, including a hospital, nursing or rehabilitation facility. - If Rare and Expensive Case	Required documentation for Nursing Health Case Management includes the following: A comprehensive assessment; HRST that details training and service recommendations reviewed/updated initially, at every quarterly consultation, and PRN; Documentation of the person's ability to self-medicate reviewed/updated at initial consultation and at least annually thereafter and PRN; Health care plan developed at initial consultation and reviewed/updated every 90 days and PRN; Documentation of training and staff remediation provided, including training content, people trained, names of supervised staff and tasks they are responsible for supervising; Documentation of collaboration	Nurse Health Case Management services are not available to participants receiving supports in other Nursing services including Nurse Consultation, and Nurse Case Management and Delegation Services. Nurse Health Case Management services are not available at the same time as the direct provision of Employment Discovery and Customization, Medical Day Care, or Transportation services.
		 Complete a comprehensive nursing assessment; 	Management (REM) is providing staff	with the health care providers and the person's clinical team	



	SUPPORT SERVICES					
Service Name Un	it Service Descriptions	Instructions for Authorizing Services	Provider Billing Documentation Guidelines	Conflicts		
	 Determine if person can self-medicate; Determine if tasks can be deleg Provide recommendations to achealth services and supports; Ensure the person, the PCP tear and providers have health information and recommendati related to the provision of health services (annual written report) Develop health care plans and the supervise, evaluate and remedi protocols for the provision of supports for Activities of Daily Living (ADL); Emergency intervention AND/OR Other health monitorin Monitor health services and headata; AND/OR Telephone Triage. In provision of Nurse Health Case Management Services, the RN will collaborate with the DDA licensed provider agency in the developmen policies and procedures required for delegation of any nursing tasks. 	Service limits for Nursing Health Case Management are as follows: - Authorized hours are based upon the HRST algorithm and are limited to 4 hours per quarter or 64 15-minute units per year. stignate stig	including the name of the health care provider, names of team members and a description of the collaboration; AND - Documentation of review/monitoring of health services and health data. Required as applicable to the need for and provision of services: - Telephone triage. - Documentation within the person's file of recommendations for utilizing community resources. - Annual written report to the PCP team. Each continuous block of units must include the date of services and name and signature of the RN providing services.			



	SUPPORT SERVICES					
Service Name	Unit	Service Descriptions	Instructions for Authorizing Services	Provider Billing Documentation Guidelines	Conflicts	
Nursing Health Case Management and Delegation Rate: \$18.70 Proc Code: CP Waiver W5804 (Traditional) W5805 (SD)	Proc Code: CS Waiver W5816 (Traditional) W5817 (SD)	Provides health case management AND delegates nursing tasks to unlicensed staff who are certified to administer medication and treatments. The service is provided to people utilizing Personal Supports and/or Meaningful Day Supports under either a traditional or SDS model. Service includes: Review/Update HRST; Complete a comprehensive nursing assessment; Determine if person can selfmedicate; Determine if tasks can be delegated; Provide recommendations to access health services and supports; Ensure the person, the PCP team and providers have health information and recommendations related to the provision of health services (annual written report); Develop health care plans and train, supervise, evaluate and remediate protocols for the provision of	Instructions for Authorizing Services Service Authorization requirements for Nursing Health Case Management and Delegation include the following: The person is receiving Personal Supports and/or Meaningful Day Supports under either a traditional or SDS model; AND Over 21 years of age (under 22 – should be referred to EPSDT). Nursing Health Case Management & Delegation cannot be provided: In a DDA-licensed residential setting as nursing costs are included in the residential rate. (Note Amendment #1 will support additional delegation hours being authorized under licensed residential settings.) If the person is in a placement where nursing services are provided as part of the services, including a hospital, nursing or rehabilitation facility. If Rare and Expensive Case		Nurse Case Management and Delegations Services are not available to participants receiving supports in other Nursing services including Nurse Consultation, and Nurse Health Case Management. Nurse Case Management and Delegation services are not available at the same time as the direct provision of Employment Discovery and Customization, Medical Day Care, or Transportation services.	
		supports for	Management (REM) is providing staff for the provision of nursing and health services. Service limits for Nursing Health Case Management and Delegation are as follows:	 are responsible for supervising; Documentation of collaboration with the health care providers and the person's clinical team including the name of the health care provider, names of team 		



		SUPF	PORT SERVICES		
Service Name	Unit	Service Descriptions	Instructions for Authorizing Services	Provider Billing Documentation Guidelines	Conflicts
		 Monitor health services and health data; Telephone triage; AND Delegation of nursing tasks; Assessment Delegation Training, supervision and remediation of unlicensed staff; AND Provision of on call services to staff administering medication 	Authorized hours are based upon the HRST algorithm.	members and a description of the collaboration; - Documentation of review/monitoring of health services and health data; AND - Medication Administration Record (MAR). Required as applicable to the need for and provision of services: - Telephone triage. - Documentation within the person's file of recommendations for utilizing community resources. - Annual written report to the PCP team. Each continuous block of units must include the date of services and name and signature of the RN providing services.	
Participant Education, Training, and Advocacy Supports	Item	Participant Education, Training, and Advocacy Supports provides training programs, workshops and conferences that help the person develop skills Covered expenses include:	Service Authorization requirements for Participant Education, Training, and Advocacy Supports include the following: - Service need is identified in the person's PCP; AND	Required documentation for Participant Education, Training, and Advocacy Supports includes the following:	Participant Education, Training and Advocacy Supports are not available at the same time as the direct provision of Transportation services.
Rate: Cost of training, etc.	Upper Pay Limit (UPL)	 Education/Training enrollment fees; Books and educational materials; AND 	- Documentation verifying service isn't covered under the Maryland Medicaid State Plan, Division of Rehabilitation Services ("DORS"), State Department of	A copy of the training or conference agenda, invoice detailing the costs of the training, conference or materials, and a signed and dated	



		SUPF	PORT SERVICES		
Service Name	Unit	Service Descriptions	Instructions for Authorizing Services	Provider Billing Documentation Guidelines	Conflicts
Proc Code: CP Waiver W5780	Proc Code: CS Waiver W5782	- Education related transportation. Not Included:	Education, and Department of Human Services.	acknowledgement of the person of attendance or receipt of materials.	
(Traditional) W5781 (SD)	(Traditional) W5783 (SD)	- Tuition, airfare, cost of meals or overnight lodging	Service limits for Participant Education, Training, and Advocacy Supports are as follows: - For CP	*Note: OHCDS is not a qualified provider.	
	Proc Code: FS Waiver W5784 (Traditional) W5785 (SD)		 Service is limited to 10 hours of training per person per year The amount of training or registration fees is limited to \$500 per person per year. (Note: Amendment #1 will apply same limits to all waivers) 		
Personal Supports	15 minute	Services assist people who live in their own or family homes with acquiring and building the skills necessary to maximize	Service Authorization requirements for Personal Supports include the following: The person lives in their own home or	Required documentation for Personal Supports includes the following:	Personal Supports services are not available at the same time as the direct provision of Career
Rate: \$6.83 Existing Rate		their personal independence. These services include: - In home skills development;	their family's home; The person needs habilitative supports for community engagement (outside of	- Service note describing activities/supports that align with the PCP; AND	Exploration, Community Development Services, Community Living-Enhanced Supports,
Proc Code: CP Wavier W5810 (Traditional) W5811	Proc Code: CS Waiver W5812 (Traditional) W5813	 Community integration and engagement skills development; AND Personal care assistance services. 	meaningful day services) or home skills development; The person has exhausted all appropriate and available services through Maryland Medicaid State Plan,	- Start and stop time of the services provided will be documented in the EVV system maintained and provided by the Maryland Department of Health	Community Living-Group Homes, Day Habilitation, Employment Discovery and Customization, Employment Services, Medical Day Care, Respite Care Services,
(SD)	Proc Code: FS Waiver W5814	Personal care assistance services include assistance with activities of daily living and instrumental activities of daily living, which may include meal preparation and cleaning when the	Division of Rehabilitation Services ("DORS"), State Department of Education, and Department of Human Services;	 (MDH)/DDA. Providers are required to retain staff time sheets or payroll information documenting the provision of the services. 	Supported Employment, Supported Living, or Transportation services.



		SUP	PORT SERVICES		
Service Name	Unit	Service Descriptions	Instructions for Authorizing Services	Provider Billing Documentation Guidelines	Conflicts
	(Traditional) W5815 (SD)	person is unable to do for themselves only when in combination of other allowable Personal Supports activities occurring.	 Family and natural supports have been explored and exhausted; AND This service is the most cost-effective service to meet the person's needs. Personal Supports cannot be authorized: When PS supplants or duplicates CFC. In lieu of respite or supervision. If personal care comprise the entirety of the service. 		
			Supporting documentation to demonstrate assessed need for Personal Supports includes the following: The number of hours requested must be commensurate with the outcomes, purpose, and services objectives maintained in the person's PCP. The number of hours authorized will be determined based on: Information provided in the person's schedule of activities; AND Documented outcomes included in the PCP and the alignment of the supports requested with those outcomes.		
			Personal Support Services includes the provision of supplementary care by legally		



		SUPF	PORT SERVICES		
Service Name	Unit	Service Descriptions	Instructions for Authorizing Services	Provider Billing Documentation Guidelines	Conflicts
			responsible persons necessary to meet the person's exceptional care needs due to the person's disability that are above and beyond the typical, basic care for a legally responsible person would ordinarily perform or be responsible to perform on behalf of a waiver person. - Assessment of the person's age, exceptional care needs, outcome, and activities is needed. Service limits for Personal Supports are as follows: Personal Support services are limited to 82 hours per week unless otherwise preauthorized by the DDA. (Note: Amendment #1 will add an enhanced service options to all waivers)		
Remote	Item	Remote Support Services (RSS) includes:	Service Authorization requirements for	Required documentation for Remote	Remote Support Services are not
Support		- Electronic support system	Remote Support Services (RSS) include the	Support Services includes the	available to participants receiving
Services		installation, repair, maintenance,	following:	following:	support services in Community
Date: Cast of	Linna - D-	and back-up system;	- Person is 18+ years old and is not	All provides turnes	Living Enhanced Supports or Shared
Rate: Cost of	Upper Pay Limit (UPL)	- Training and technical assistance for	receiving Community Living – Enhanced Supports or Shared Living;	All provider types - Invoice that includes an itemized	Living services.
item, service, etc.	LIIIII (OPL)	the person and his/her support	- Team has conducted a preliminary	list of RSS, the person's name,	
etc.		network;	assessment to consider the person's	date and signature of person or	
Proc Code:		 Off-site system monitoring staff; AND 	goals, level of support needs,	authorized representative	
CP Waiver		- Stand-by intervention staff for	behavioral challenges, risks and	acknowledging receipt.	
W5820		notifying emergency personnel such	benefits and other residents in the		
(Traditional)		nothlying emergency personner such	home and is documented in the	OHCDS	
W5823			person's PCP;		



		SUPF	PORT SERVICES		
Service Name	Unit	Service Descriptions	Instructions for Authorizing Services	Provider Billing Documentation Guidelines	Conflicts
(SD)		as police, fire, and back-up support staff.	 DDA approved RSS provider policies detailing procedures to ensure the person's health, welfare, independence, and privacy and system security; Informed consent has been obtained from all people living in the home; Unless exempted by DDA, demonstration that RSS cost no more than direct staffing; AND Verification that RSS are done in real time by awake staff at a monitoring base using: Live 2-way communication; Motion sensing; Radio frequency identification; Web-based monitoring systems; AND/OR Other devices approved by DDA Note: Time limited direct supports from the existing services are available during transition to remote monitoring. If a person has overnight supports and requests RSS in conjunction with overnight supports, this may be approved ONLY during a time-limited transition period of 90 days and the goal is to step down to only RSS. 	 Documentation that the vendor meets all applicable provider qualifications and standards; AND Signed, dated OHCDS / Qualified Provider Agreement that meets the specifications of DDA policy. 	
Respite Care	Hour	Respite Care is short-term care intended	Service Authorization requirements for	Required documentation for Respite	Respite Care Services are not
Rate:	Daily Item	to provide both the family or other	Respite Care include the following: - Description of support needed;	Care includes the following:	available to participants receiving support services in Community
Hour – \$20.83	TCCIII	primary caregiver and the person with a break from their daily routines.	Description of Support Needed,	Person's own home	Living Enhanced Supports,



		SUPP	PORT SERVICES		
Service Name	Unit	Service Descriptions	Instructions for Authorizing Services	Provider Billing Documentation Guidelines	Conflicts
Daily - \$322.14 Camp - UPL Proc Code: CP Waiver Hourly W5830 (Traditional) W5831 (SD) CP - Daily W5822 (Traditional) W5823	Proc Code: CS Waiver Hourly W5832 (Traditional) W5833 (SD) CS - Daily W5824 (Traditional) W5825 (SD)	Respite can be provided in: The person's own home, The home of a respite care provider, A licensed residential site, State certified overnight or youth camps, OR Other settings and camps as approved by DDA. Not included: Fees associated with respite such as membership fees at a recreational facility, community activities or insurance fees. Habilitative supports or activities	 Cannot be used to replace day care while the person's parent or guardian is at work; The person is not receiving Community Living-Group Home or Enhanced Supports, Supported Living or Rare and Expensive Medical Care (REM); AND Documentation verifying service isn't covered under the Maryland Medicaid State Plan, Division of Rehabilitation Services ("DORS"), State Department of Education, and Department of Human Services. Payment rates must be customary and reasonable as established by DDA. 	 Time Sheet signed/dated by provider Home of provider or licensed site Attendance log with person in and out times. Non-camp settings A service note must be included for each continuous span of units that document caregiver relief. The note should be written, signed, and dated by the person providing the respite and by 	Community Living-Group Home, or Supported Living services. Respite Care Services are not available at the same time as the direct provision of Career Exploration, Community Development Services, Community Living-Enhanced Supports, Community Living-Group Homes, Day Habilitation, Employment Discovery and Customization, Employment Services, Medical Day Care, Personal Supports, Supported Employment, Supported Living, or
(SD) CP - Camp W5850 (Traditional) W5851 (SD)	CS -Camp W5852 (Traditional) W5853 (SD) Proc Code: FS Waiver Hourly W5834 (Traditional) W5835 (SD) FS - Daily		Service limits for Respite Care are as follows: - For CP: O Hourly respite cannot exceed 24 hours in a day or 336 hours in a year. O Camp cannot exceed \$7,248 annually. (Note: Amendment #1 will apply same limits to all waivers)	the caretaker. Camp: The provider must document verification that the respite camp was provided (an affirmative verification) and paid. *Note: OHCDS is not a qualified provider.	Transportation services.



		SUPF	PORT SERVICES		
Service Name	Unit	Service Descriptions	Instructions for Authorizing Services	Provider Billing Documentation Guidelines	Conflicts
	W5826 (Traditional) W5827 (SD) FS - Camp W5854 (Traditional) W5855 (SD)				
Transition	Item	Transition Services are allowable	Service Authorization requirements for	Required documentation for	
Services		expenses related to moving from an institutional setting or from a provider	Transition Services include the following: - Documentation in the PCP that the	Transition Services includes the following:	
Rate: Item,	Upper Pay	home to a private residence.	person is unable to pay for or obtain	Jenewing.	
service, etc.	Limit (UPL)		assistance from other sources for	Receipts which reconcile with the	
		Included:	transition related costs;	approved log of items, to include the	
Proc Code:		- Security deposits that is required to	- Documentation verifying service isn't	person's name, date and signature	
CP Waiver		obtain a lease on an apartment or	covered under the Maryland Medicaid	acknowledging receipt of the goods	
W5860		home;	State Plan, Division of Rehabilitation	purchased within 60 days of the	
(Traditional)		- Reasonable cost, as defined by the	Services ("DORS"), State Department of	move.	
W5861 (SD)		DDA, of essential household goods; - Fees or deposits associated with set-	Education, and Department of Human Services;	OHCDS	
(30)		up of essential utilities - telephone,	- Log of items requested to be	- Documentation that the vendor	
		electricity, heating and water;	reviewed/authorized by DDA; AND	meets all applicable provider	
		- Cost of services necessary for the	- Transition services are furnished only to	qualifications and standards;	
		person's health and safety, such as	the extent that they are reasonable,	AND	
		pest removal services and one-time	necessary and based on the person's	- Signed, dated OHCDS / Qualified	
		cleaning prior to moving in; AND/OR	needs.	Provider Agreement that meets	
		- Moving expenses.		the specifications of DDA policy.	
			Service limits for Transition Services are as		
		Not included:	follows:		



	SUPPORT SERVICES				
Service Name	Unit	Service Descriptions	Instructions for Authorizing Services	Provider Billing Documentation Guidelines	Conflicts
		 Monthly rent or mortgage, food, telephone fees, regular utility charges, and entertainment costs, such as cable fees; Items purchased from the person's relatives, legal guardians or other legally responsible person; AND/OR Payment for room and board. 	 \$5,000 lifetime limit unless authorized by DDA. Transition items and goods must be procured within 60 days after moving. 	Note: Transition services provided to an individual leaving an institution up to 180 days prior to moving is billed as a Medicaid administrative cost.	
Transportation Services	Item	- Orientation to using other senses or supports for safe movement;	Service Authorization requirements Transportation Services include the following:	Required documentation for Transportation Services includes the following:	Transportation services are not available at the same time as the direct provision of Career
Rate: Service, prepaid card, etc. Proc Code: CP Waiver W5862 (Traditional) W5863 (SD)	Upper Pay Limit (UPL) Proc Code: CS Waiver W5864 (Traditional) W5865 (SD)	 Accessing Mobility and volunteer transportation services; Travel training; Transportation services including: public and community transportation, taxi services, and non-traditional transportation providers; Purchase of prepaid transportation vouchers and cards; AND/OR 	 Description of transportation services and frequency to access community activities within their own community Transport within a person's own community and is not transportation related to a medical service; AND Documentation verifying service isn't covered under the Maryland Medicaid State Plan, Division of Rehabilitation Services ("DORS"), State Department of 	All Orientation services, accessing mobility and volunteer transportation services, travel training documentation includes: - Timesheet signed and dated by the provider; AND - Service note describing the service provided. All Prepaid transportation vouchers	Exploration, Community Development Services, Community Living-Enhanced Supports, Community Living-Group Homes, Day Habilitation, Employment Discovery and Customization, Employment Services, Medical Day Care, Personal Supports (beginning July 1, 2020), Respite Care, Shared Living, Supported Employment, or Supported Living services.
	Proc Code: FS Waiver W5856 (Traditional) W5870 (SD)	 Mileage reimbursement for transportation provided by another individual using their own car. Not included: Payment to spouses or legally responsible individuals for furnishing transportation services. 	Education, and Department of Human Services. Service limits for Transportation Services are as follows: - For CP Waiver: \$7,500 annual limit. (Note: Amendment #1 will apply same limits to all waivers and service models)	and cards documentation includes: - Receipt(s) signed/dated by the person acknowledging receipt. All Mileage reimbursement documentation includes:	Supported Living Services.



		SUPP	PORT SERVICES		
Service Name	Unit	Service Descriptions	Instructions for Authorizing Services	Provider Billing Documentation Guidelines	Conflicts
				- Mileage log to include travel date and signature of the provider and the person.	
				OHCDS also require: - Documentation that the vendor meets all applicable provider qualifications and standards; AND - Signed, dated OHCDS / Qualified Provider Agreement that meets the specifications of DDA policy.	
Vehicle Modifications (VM)	Item	Vehicle Modifications are adaptations or alterations to a vehicle that is the person's or the person's family's primary means of transportation.	Service Authorization requirements for Vehicle Modifications include the following: Proof of vehicle registration/ownership to the person or legally responsible	Required documentation for Vehicle Modifications includes the following: All Provider Types - Vehicle Modifications:	
Rate: Service, item, etc.	Upper Pay Limit (UPL)	Included: - Assessment to determine specific	parent of a minor or other primary caretaker; - Assessment recommending the needed	Verification that the modified vehicle meets safety standards All VM Services:	
Proc Code: W5871 (Traditional) W5872 (SD)	Proc Code: CS Waiver W5873 (Traditional) W5874 (SD)	needs of the person as a driver or passenger, review modification options, and develop a prescription for required modifications of a vehicle; - Assistance with modifications to be purchased and installed in a vehicle	modification (unless Division of Rehabilitation Services ("DORS") assessment has been completed in the past year); Documentation in the person's PCP the changes are a necessary component of achieving the PCP outcomes;	o Invoice that includes an itemized list of VM Services, provider's signature, date and signature of person or authorized	
	Proc Code: FS Waiver W5875 (Traditional)	owned by or a new vehicle purchased by the person, or legally responsible parent of a minor or	 A prescription for vehicle modification completed by a qualified provider; With new/used vehicle purchase in which the portion of the cost for the 	representative acknowledging receipt; AND	



		SUP	PORT SERVICES		
Service Name	Unit	Service Descriptions	Instructions for Authorizing Services	Provider Billing Documentation Guidelines	Conflicts
	W5876 (SD)	other caretaker as approved by DDA; Non-warranty vehicle modification repairs; AND/OR Training on use of the modification.	modification is request there must be a cost breakdown that specifies the cost of the modification; AND Documentation verifying the vehicle modification isn't covered under the Maryland Medicaid State Plan, Division of Rehabilitation Services ("DORS"), State Department of Education, and Department of Human Services. Authorized costs of assessment, repairs and modification training must be customary and reasonable as established by DDA. The below costs are not included in the rate for Vehicle Modification: Purchase of new/used vehicles, general vehicle maintenance or repair, State inspections, insurance, gas, fines, tickets or warranty purchase. VM purchased by the program that have been damaged in an accident. Modifications to provider owned vehicles. Service limits for Vehicle Modifications are as follows: Must be within the \$15,000 ten-year limit.	 Retain assessment, prescription for vehicle modification, and cost breakdown as applicable. OHCDS Documentation that the vendor meets all applicable provider qualifications and standards; AND Signed, dated OHCDS / Qualified Provider Agreement that meets the specifications of DDA policy. 	



Service Name	Unit	Service Description	Instructions for Authorizing Services	Provider Billing Documentation	Conflicts
				Guidelines	
Community	Day	Community Living-Group Home	Effective July 1, 2018, the following	To bill the day rate, the person	Community Living—Group Home
Living-Group		Support services provide the person	criteria will be used for new persons to	must be in the home overnight or	services are not available at the
Home Support		with development and maintenance	access Community Living – Group Home	for a minimum of 6 hours during	same time as the direct provision
		of skills related to activities of daily	services:	the day.	of Career Exploration,
Rate: TBD		living, instrumental activities of			Community Development
		daily living, and socialization,	1. Person has critical support needs that	Documentation requirements for	Services, Community Living-
<u>Current Code</u>		through application of formal	cannot be met by other residential or in-	Community Living-Group Home	Enhanced Supports, Day
CP Waiver		teaching methods in a community	home services and supports;	Support includes the following:	Habilitation, Employment
W2102		residential setting	2. This residential model is the least	- Attendance log acknowledging	Discovery and Customization,
(Traditional)			restrictive and most cost-effective service	that the person was in the	Employment Services, Medical
			to meet needs; AND	home at least 6 hours; AND	Day Care, Nurse Consultation,
FY2020			3. The person meets one of the following	- Documented affirmation the	Nurse Health Case Management,
Proc Code:			criteria:	service was provided; examples	Personal Supports, Respite Care
CP Waiver			(a) He or she currently lives on his	include but are not limited to:	Services, Shared Living,
W5600			or her own and unable to care for	MAR, service notes, etc.	Supported Employment,
(Traditional)			himself or herself even with		



Service Name	Unit	Service Description	Instructions for Authorizing Services	Provider Billing Documentation Guidelines	Conflicts
			services and supports; (b) He or she currently lives on his or her own or with family or other unpaid caregivers and such living situation presents an imminent risk to his or her physical or mental health and safety or the health and safety of others; (c) The person is (i) homeless and living on the street; (ii) has no permanent place to live; or (ii) at immediate risk of homelessness or having no permanent place to live; (d) The Person currently lives with family or other unpaid caregivers and documentation exists that inhome services available through the other waiver services would not be sufficient to meet the needs of the person; (e) The person's family's or unpaid caregiver's health changes significantly where the primary caregiver is incapacitated and there is no other available caregiver. Examples of such significant health changes include a long-term illness or permanent injury;	Providers are required to retain: - Staff time sheets or payroll information documenting the provision of the base staffing hours specified for the home; - Service documentation (i.e. MAR, service notes, etc.) and have available upon request; AND - Documentation that staff meet all qualifications as required for this specific service and DDA.	Supported Living, or Transportation services.

			RESIDENTIAL SERVICES		
Service Name	Unit	Service Description	Instructions for Authorizing Services	Provider Billing Documentation Guidelines	Conflicts
			(f) There is no family or unpaid		
			caretaker to provide needed care,		
			(g) There is a risk of abuse or		
			neglect to the person in his or her		
			current living situation as		
			evidenced by: (1) recurrent		
			involvement of the Child		
			Protective Services (CPS) or Adult		
			Protective Services (APS) as		
			documented by the case manager		
			that indicates the person's health		
			and safety cannot be assured and		
			attempts to resolve the situation		
			are not effective with CPS or APS		
			involvement or (2) removal from		
			the home by CPS or APS;		
			(h) With no other home or		
			residential setting available, the		
			person is: (i) ready for discharge		
			from a hospital, nursing facility,		
			State Residential Center,		
			psychiatric facility, or other		
			institution; (ii) ready for release		
			from incarceration; (iii) residing in	1	
			a temporary setting such as a		
			shelter, hotel, or hospital		
			emergency department (iv)		
			transitioning from a residential		
			school; or (v) returning from an		
			out of State placement; or		
			(i) Extenuating circumstances.		



RESIDENTIAL SERVICES							
Unit	Service Description	Instructions for Authorizing Services	Provider Billing Documentation Guidelines	Conflicts			
		supports have been explored and are insufficient to meet the person's needs; OR - Documentation that the person's health and welfare is jeopardized in their current living situation. Examples of documentation include APS referrals, increased ER visits, critical incident reports, etc. If the person is in an institutional setting or homeless: - Documentation that less restrictive					
		living options have been explored and cannot meet the person's needs.					
		NOT staff a group home overnight. If					
		costs of overnight direct staff are "turned					
		off" or removed from the base rate.					
	Unit	Unit Service Description	Unit Instructions for Authorizing Services	Instructions for Authorizing Services All: HRST must confirm the need for supported living services. If the person is living in their own, or a family home: Documentation that CFC and personal supports have been explored and are insufficient to meet the person's needs; OR Documentation that the person's health and welfare is jeoparalized in their current living situation. Examples of documentation include APS referrals, increased ER visits, critical incident reports, etc. If the person is in an institutional setting or homeless: Documentation that less restrictive living options have been explored and cannot meet the person's needs. Providers may request authorization to NOT staff a group home overnight. If authorized to NOT staff a group home, the costs of overnight direct staff are "turned off" or removed from the base rate. Requests to "turn off" overnight direct			



	RESIDENTIAL SERVICES						
Service Name	Unit	Service Description	Instructions for Authorizing Services	Provider Billing Documentation Guidelines	Conflicts		
			approved by the regional office if ALL conditions are met: - All people living in the home acknowledge they do not want to receive overnight supports; - The provider acknowledges that overnight direct staff are not necessary to ensure the health and safety of people living in the home; - HRST for every person living in the home documents that each person can self-administer medication, toilet, and ambulate; AND - Documentation of a fire drill completed at night (after 10 P.M.) within the previous 365 days confirms that every person living in the house was able to evacuate timely without assistance. - When Remote Support Services (RSS) is used as an alternative to overnight direct staffing, the RSS service authorization requirements must also be met. The regional office may exercise discretion in determining whether there is a safety risk associated with not providing				
			overnight direct staff and has the authority to deny requests to "turn off" overnight base staffing.				



		RESIDI	ENTIAL SERVICES		
Service Name	Unit	Service Description	Instructions for Authorizing Services	Provider Billing Documentation Guidelines	Conflicts
Community	Hour	Dedicated 1:1 or 2:1 staffing within	Teams may request authorization of	Required documentation for	
Living-Group		Community Living - Group Home	dedicated staff hours when base rate	Community Living-Group Home	
Home Support:		supports.	hours do not meet the person's needs;	Support: Dedicated Hours includes	
Dedicated			- A copy of the schedule noting the base	the following:	
Hours			and dedicated hours currently	- Staff time sheets or payroll	
			authorized in the person's home	records documenting the	
Rate: TBD			should be submitted; AND	start/end time of staff	
			- Dedicated 1:1 hours max out when	providing dedicated hours; AND	
			the house reaches 1:1 support for	- For each block of consecutive	
FY2020			each person living in the home.	units of service, document	
Proc Code:				service performed.	
CP Waiver			The authorized hours are not limited to		
W5580			services provided inside the home and can	Dedicated hours (behavioral):	
(Dedicated 1:1)			support the person with community	- Providers may use the	
W5881			engagement.	behavioral plan data tracking	
(Dedicated 2:1)				form to document services	
			Supporting documentation to	provided under dedicated hours	
			demonstrate assessed need include:	associated with the behavioral	
			All 1:1 dedicated hours:	plan outcomes.	
			- HRST documenting the need for 1:1		
			staffing.		
			If 1:1 dedicated hours are requested for		
			medical needs:		
			- Dedicated hours must be		
			recommended by an RN or BSS; AND		
			- Authorization cannot exceed 3		
			months but may be re-authorized in		
		, in the second of the second	additional intervals of 3 months.		
			- Needs that may merit dedicated hours		
			include but are not limited to		



		1	RESIDENTIAL SERVICES		
Service Name	Unit	Service Description	Instructions for Authorizing Services	Provider Billing Documentation Guidelines	Conflicts
			fractures impacting mobility, post- operative and post-hospitalization recovery, chemotherapy, dialysis, transfers, turning, positioning, etc. - When dedicated hours are requested for mobility/ambulation, there must be documentation that DME has been explored as an alternative to dedicated staff. - Dedicated hours may be authorized in lieu of day services when the person's health status is compromised by leaving the home. If 1:1 dedicated hours are requested for		
			behavioral needs: - Behavioral assessment and behavioral plan must specify the frequency, severity and duration of the behavior(s) and need for dedicated staff; - Recent (within 90 days) incident reports document the need for dedicated staff; AND - Documentation that the least restrictive staffing options have been explored and cannot meet the person's needs. - Dedicated hours CANNOT be authorized as an alternative to day habilitation if the person is of working		



RESIDENTIAL SERVICES					
Service Name	Unit	Service Description	Instructions for Authorizing Services	Provider Billing Documentation Guidelines	Conflicts
			age (as determined by Social Security guidelines) AND is refusing both employment AND CDS options. 2:1 dedicated hours are time limited and may be authorized for a short-term transition period not to exceed 6 months and re-authorized for periods not to exceed 6 months. Documentation to support 2:1 dedicated hours includes: - HRST documenting need for 2:1 staffing; AND - A copy of the schedule noting the base		
			and dedicated hours currently authorized in the person's home; when other people in the home have dedicated staffing, the regional office may request documentation to determine if dedicated 2:1 staffing is necessary to ensure the health and safety of people living in the home. For example, if the 2:1 is requested to ensure the person doesn't harm others, and all roommates have 1:1 staffing, the 2:1 staff may not be necessary.		
			Examples of situation that may indicate the need for 2:1 dedicated hours include, but are not limited to:		



Service Name	Unit	Service Description	Instructions for Authorizing Services	Provider Billing Documentation Guidelines	Conflicts
			 The 2nd staff is needed to relieve the 1st staff. The 1st staff is responsible for implementing the BP, the 2nd staff is needed to ensure the safety and security of the environment, i.e. the person has PICA and puts non-edibles in his/her mouth. The person requires constant monitoring while in transport and the 2nd staff is needed to drive. The person needs 2:1 because of intensive physical support needed to prevent harm to self or others. 		
Community Living- Enhanced	Day		Service Authorization requirements for Community Living-Enhanced Supports	To bill the day rate, the person must be in the home overnight or	Community Living-Enhanced Supports services are not available at the same time as the
Supports			include the following: 1. The person has critical support needs	for a minimum of 6 hours during the day Attendance log acknowledging	direct provision of Behavioral Support Services, Career
Rate: TBD			that cannot be met by other residential or in-home services and supports; and	that the person was in the home at least 6 hours; AND	Exploration, Community Development Services,
FY2020				- Documented affirmation the	Community Living-Group Homes,
Proc Code: CP Waiver			2. The person meets the following criteria: (a) The person has (i) court ordered	service was provided as authorized by the PCP, i.e. daily	Day Habilitation, Employment Discovery and Customization,
W5601			restrictions to community living; or (ii)	service note.	Employment Services, Medical
(Traditional)			demonstrated history of severe behaviors		Day Care, Nurse Consultation,
Trial Experience			requiring restrictions and the need for	Required documentation for	Nurse Health Case Management,
W5603			enhanced skills staff; and	Community Living-Enhanced	Personal Supports, Respite Care
			(b) Community Living – Enhanced Support Services are the least restrictive	Supports includes the following: - Staff time sheets or payroll	Services, Shared Living, Supported Employment,
			environment to meet needs.	information documenting the	Supported Employment,



		RESIDI	ENTIAL SERVICES		
Service Name	Unit	Service Description	Instructions for Authorizing Services	Provider Billing Documentation Guidelines	Conflicts
			Supporting documentation to demonstrate assessed need include: - Critical support needs that cannot be met by other less restrictive residential or in-home services and supports; OR - Court order restricting community living; OR - Documentation of severe behaviors requiring restrictions and the need for staff with enhanced training and skills. Person's base rate will be determined by 1:1 staffing ratios during awake hours and shared staffing overnight; Household size cannot exceed 4 people unless preauthorized by DDA.	provision of the base staffing hours specified for the home; - Service documentation (i.e. MAR, service notes, etc.) and have available upon request; AND - Documentation that staff meet all qualifications as required for this specific service and DDA.	Supported Living, or Transportation services.
Community	Hour	Dedicated 1:1 or 2:1 staffing within	Service Authorization requirements for	Required documentation for	
Living-		Community Living-Enhanced	Community Living- Enhanced Supports:	Community Living-Enhanced	
Enhanced		Supports	Dedicated Hours include the following:	Supports: Dedicated Hours includes	
Supports: Dedicated		Proposed: Teams may request	1:1 dedicated hours:	the following:Staff time sheets or payroll	
Hours		authorization of dedicated staff	- Dedicated hours may be authorized	records documenting the	
113413		hours when base rate hours do not	for overnight staffing when	start/end time of staff	
Rate: TBD		meet the person's needs;	documentation indicates base hours	providing dedicated hours; AND	
		authorized hours are not limited to	for overnight shared staffing is	- For each block of consecutive	
FY2020		services provided inside the home.	inadequate to prevent harm to self or	units of service, document how	
Proc Code:			others.	the service performed relates to	
CP Waiver				the PCP service authorization,	
W5582					



		RESIDE	ENTIAL SERVICES		
Service Name	Unit	Service Description	Instructions for Authorizing Services	Provider Billing Documentation Guidelines	Conflicts
(Dedicated 1:1) W5883 (Dedicated 2:1)			2:1 dedicated hours are time limited and may be authorized for no more than 90-day periods, with the intention of the person transitioning to 1:1 support, when: Documentation indicates that the person is: Unable to participate in meaningful day activities; AND Has a need for 2:1 staffing as documented by the HRST. Examples of situation that may indicate the need for 2:1 dedicated hours include, but are not limited to: The 2 nd staff is needed to relieve the 1 st staff. The 1 st staff is responsible for implementing the BP, the 2 nd staff is needed to ensure the safety and security of the environment. The person requires constant monitoring while in transport and the 2 nd staff is needed to drive. The person needs 2:1 because of intensive physical support needed to prevent harm to self or others.	i.e. services note or behavioral plan data tracking form.	
Residential Retainer Fee: Community	Day	Retainer Fee is available for up to 30 days per year, per recipient, when the recipient is unable to	Service Authorization requirements for Residential Retainer Fee include the following:	Required documentation for Residential Retainer Fee: Community Living-Group Home and	
Living-Group		receive services due to			



	RESIDENTIAL SERVICES						
Service Name	Unit Se	ervice Description	Instructions for Authorizing Services	Provider Billing Documentation Guidelines	Conflicts		
Home and Community Living - Enhanced Supports Rate: TBD Current Code CP Waiver Retainer Fee W2121 FY 2020 Proc Code: W6504 (Community Living-Group Home) W5605 (Community Living Enhanced Supports)		ospitalization, behavioral respite, family visits.	 30 days are authorized annually for the provider of each person receiving Community Living-Group Home and - Enhanced Living; Each time the person changes Community Living providers an additional 30 days of retainer services is authorized for the new provider; AND This authorization is within the total number of days authorized for the service and will be made automatically available in LTSS. 	Community Living-Enhanced Support includes the following: - Attendance log documenting the person's absence due to hospitalization, behavioral respite or family visit.			
Community Living – Group Home and	Day		Service may be authorized on a temporary, trial basis not to exceed 7 days/overnights if the person transitioning	Services provided to a person transitioning from a Medicaid institutional setting are billable			



		RESIDE	ENTIAL SERVICES		
Service Name	Unit	Service Description	Instructions for Authorizing Services	Provider Billing Documentation Guidelines	Conflicts
Enhanced Support Trial Experience			from an institutional or non-residential site can reasonably be expected to be eligible for and to enroll in the waiver.	when the person leaves the institutional setting and enters the waiver. Services are billed to	
Rate: TBD			Maximum authorization of 7 days within the 180-day period in advance of a move	Medicaid as an administrative cost.	
Current Code CP Waiver Trial Experience W0215			from an institution or non-residential site.		
FY 2020 Proc Code: W5602 (Community Living-Group Home)					
W5603 (Community Living- Enhanced Supports)					
Supported Living	Day	Supported Living services provide persons with a variety of individualized community living	Service Authorization requirements for Supported Living include the following: 1. Person chooses to live independently or	To bill the day rate, the person must be in the home overnight or for a minimum of 6 hours during	Supported Living services are not available at the same time as the direct provision of Career
Rate: TBD Proc Code:		services to support living independently in the community in their own home.	with roommates; and 2. This residential model is the most cost-effective service to meet the person's needs.	the day. - Attendance log acknowledging that the	Exploration, Community Development Services, Community Living-Enhanced
CP Waiver		New Service beginning July 1, 2019.	Theet the person s needs.	person was in the home at least 6 hours; AND	Supports, Community Living- Group Homes, Day Habilitation,



		RESIDE	NTIAL SERVICES		
Service Name	Unit S	ervice Description	Instructions for Authorizing Services	Provider Billing Documentation Guidelines	Conflicts
W5620 (Traditional) W5621 (SD)	lii o lii p h m m	This residential service is for people ving in a setting that is not owned or leased by a provider. The people ving in the home or parent/guardian own or lease the nome. Home size is limited to no more than 4 people. This service is meant for individuals who are ecciving more than 16 hours of personal supports and require daily ervices	HRST may confirm the need for supported living services. If the person is living in their own, or a family home: - Documentation that CFC and personal supports have been explored and are insufficient to meet the person's needs; AND - Documentation that the person's health and welfare is jeopardized in their current living situation. - HRST may confirm the need for supported living services. - Examples of documentation include APS referrals, increased ER visits, critical incident reports, etc. If the person is in an institutional setting or homeless: - Documentation that less restrictive living options have been explored and cannot meet the person's needs. Providers may request authorization to NOT staff a supported living home overnight. If authorized to NOT staff a supported living home, the costs of overnight direct staff are "turned off" or removed from the base rate. Requests to "turn off" overnight direct staff must be	 Documented affirmation the service was provided; examples include but are not limited to: MAR, service notes, etc. Required documentation for Supported Living includes the following: Staff time sheets or payroll information documenting the provision of the base staffing hours specified for the home; Service documentation (i.e. MAR, service notes, etc.) and have available upon request; AND Documentation that staff meet all qualifications as required for this specific service and DDA. 	Employment Discovery and Customization, Employment Services, Live-in Caregiver Supports, Medical Day Care, Nurse Consultation, Nurse Health Case Management, Personal Supports, Respite Care Services, Shared Living, or Supported Employment services.



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			reviewed and may be approved by the regional office if ALL conditions are met: - All people living in the home acknowledge they do not want to receive overnight supports; - The provider acknowledges that overnight direct staff are not necessary to ensure the health and safety of people living in the home; - HRST for every person living in the home documents that each person can self-administer medication, toilet, and ambulate; AND - Documentation of a fire drill completed at night (after 10 P.M.) within the previous 365 days confirms that every person living in the house was able to evacuate timely without assistance. - When Remote Support Services (RSS) is used as an alternative to overnight direct staffing, the RSS service authorization requirements must also be met. The regional office may exercise discretion in determining whether there is a safety risk associated with not providing		
			overnight direct staff and has the authority to deny requests to "turn off" overnight base staffing.		



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Supported Living: Dedicated Hours Rate: TBD	Hour	Dedicated 1:1 or 2:1 staffing within Supported Living Proposed: Teams may request authorization of dedicated staff hours when base rate hours do not meet the person's needs; authorized hours are not limited to services provided inside the home.	Teams may request authorization of dedicated staff hours when base rate hours do not meet the person's needs: - A copy of the schedule noting the base and dedicated hours currently authorized in the person's home should be submitted; AND - Dedicated 1:1 hours max out when the house reaches 1:1 support for each person living in the home. The authorized hours are not limited to services provided inside the home and can support the person with community engagement. Supporting documentation to demonstrate assessed need include: All 1:1 dedicated hours: - HRST documenting the need for 1:1 staffing. If 1:1 dedicated hours are requested for medical needs: - Dedicated hours must be recommended by an RN or BSS; AND	Required documentation for Supported Living: Dedicated Hours includes the following: All Dedicated hours - Staff time sheets or payroll records documenting the start/end time of staff providing dedicated hours; AND - For each block of consecutive units of service, document how the service performed relates to the PCP service authorization. Dedicated hours (behavioral): - Providers may use the behavioral plan data tracking form to document services provided under dedicated hours associated with the behavioral plan outcomes.	
			 HRST documenting the need for 1:1 staffing. If 1:1 dedicated hours are requested for medical needs: Dedicated hours must be 		



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			 Needs that may merit dedicated hours include but are not limited to fractures impacting mobility, post-operative and post-hospitalization recovery, chemotherapy, dialysis, transfers, turning, positioning, etc. When dedicated hours are requested for mobility/ambulation, there must be documentation that DME has been explored as an alternative to dedicated staff. Dedicated hours may be authorized in lieu of day services when the person's health status is compromised by leaving the home. If 1:1 dedicated hours are requested for behavioral needs: 	Guidelines	
			 Behavioral assessment and behavioral plan must specify the frequency, severity and duration of the behavior(s) and need for dedicated staff; Recent (within 90 days) incident reports document the need for dedicated staff; AND Documentation that the least restrictive staffing options have been explored and cannot meet the person's needs. 		



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			 Dedicated hours CANNOT be authorized as an alternative to day habilitation if the person is of working age (as determined by Social Security guidelines) AND is refusing both employment AND CDS options. 2:1 dedicated hours are time limited and may be authorized for a short-term transition period not to exceed 6 months and re-authorized for periods not to exceed 6 months. Documentation to support 2:1 dedicated hours includes: HRST documenting need for 2:1 staffing; AND A copy of the schedule noting the base and dedicated hours currently authorized in the person's home; when other people in the home have dedicated staffing, the regional office may request documentation to determine if dedicated 2:1 staffing is necessary to ensure the health and safety of people living in the home. For example, if the 2:1 is requested to ensure the person doesn't harm others, and all roommates have 1:1 staffing, the 2:1 staff may not be necessary. 		



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			Examples of situation that may indicate the need for 2:1 dedicated hours include, but are not limited to: - The 2 nd staff is needed to relieve the 1 st staff. - The 1 st staff is responsible for implementing the BSP, the 2 nd staff is needed to ensure the safety and security of the environment, i.e. the person has PICA and puts non-edibles in his/her mouth. - The person requires constant monitoring while in transport and the 2 nd staff is needed to drive. - The person needs 2:1 because of intensive physical support needed to prevent harm to self or others.		
Shared Living	Monthly	Shared Living is an arrangement in which an individual, couple or a	Effective July 1, 2018, the following criteria will be used for persons to access	Required documentation for Shared Living includes the following:	Shared Living services are not available at the same time as the
Rate: TBD		family in the community share their home and life's experiences with a	Shared Living: 1. Person does not have family or relative	Progress note signed by agency	direct provision of Career Exploration, Community
Proc Code:		person with a disability. The	supports; and	staff to indicate the date of face to	Development Services,
CP Waiver		approach is based on a mutual	2. Person chooses this living option.	face monitoring and findings; AND	Community Living-Enhanced
Level 1		relationship where both parties	Level of support is based upon service	- Monthly invoice signed and	Supports, Community Living-
W5611		agree to share their lives	needs as follows:	dated by the host home	Group Homes, Day Habilitation,
Level 2 W 5892 Level 3 W5893			 Level 1 Basic: Person does not require continuous supervision and monitoring. Level 2 Intermediate: Person requires continuous supervision and monitoring. 	provider to include dates host home services were provided. Providers are required to retain staff time sheets or payroll	Employment Discovery and Customization, Employment Services, Live-in Caregiver Supports, Medical Day Care, Nurse Consultation, Nurse Health Case Management, Personal



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			- Level 3 Advanced: Person requires continuous supervision and monitoring including designated 1:1 assistance for more than two hours daily to mitigate behavioral risk or provide medical supports.	information documenting staffing for the provision of waiver services.	Supports, Respite Care Services, Supported Living, Supported Employment or Transportation services. Shared Living services are not available to participants receiving
			Examples of situation that may indicate the need for continuous supervision and monitoring including designated 1:1 assistance for more than two hours daily include, but are not limited to: - Staff is needed to ensure the safety and security of the environment, i.e. the person has PICA and puts nonedibles in his/her mouth. - The person requires constant monitoring while in transport. - The person needs intensive physical support needed to prevent harm to self or others.		support services in other residential models including Community Living-Group Homes, Community Living-Enhanced Supports, and Supported Living service.
			Shared Living includes transportation costs and Nurse Case Management and Delegation services associated with the provision of service is covered within the rate.		